

# AVG Reviewer's Guide

A Quick Guide to the Grisoft Product Line

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## CONTENT

About Grisoft .....	4
Protection Levels .....	5
Other Features .....	5
Security Features .....	5
Enhanced Remote Administration .....	6
Improved AVG Interface .....	7
Certification and Awards .....	8
Accessibility .....	8
AVG for Linux .....	9
Licensing Model .....	9
Quick Check Guide .....	10
Contact .....	11

## ABOUT GRISOFT

### A Brief History

Founded in 1991, with corporate offices in Europe and the USA, Grisoft is focused on developing software solutions that provide complete protection from computer viruses, spyware, hackers and spam. Grisoft's primary focus is to deliver the most comprehensive and proactive computer protection available on the market. In September 2005, Benson Oak were joined by Enterprise Investors, the biggest private investment company in Central and Eastern Europe, and Intel Capital, Intel Corporation's venture investment program, who entered Grisoft in order to support development of the innovative AVG technology and support AVG product penetration into new markets. Being Intel's largest equity investment in Central and Eastern Europe, Grisoft has excellent conditions for growth and future development.

On April 19th, 2006, Grisoft announced the acquisition of ewido networks, a leading provider of innovative anti-malware solutions. The acquisition expanded Grisoft's AVG antivirus and firewall offerings to include comprehensive malware protection, and provide its customers with the highest level of security against the growing array of malicious software spreading across the Internet.

### Impressive Growth

With 40 million users worldwide and growing, AVG is among the most popular antivirus software programs, with the number of users more than doubling since 2005. AVG products are available online worldwide and through a distributor and reseller presence in more than 170 countries.

Grisoft today is one of the fastest growing IT security companies, achieving nearly 100% growth year-on-year during the past 5 years. Sales in the OEM "value-added" solutions segment increased by more than 100% as well and, with the availability of the AVG Anti-Virus Engine SDK – to complement third party solutions, and the release of the brand new line of AVG 7.5 products, sales are accelerating in 2006.

### Industry Leadership

Employing some of the world's leading experts in security software, specifically in the areas of virus analysis and detection, software development, and technical support, Grisoft is uniquely positioned to continue its leadership in the industry. Grisoft continues to invest in R&D, teaming with leading universities to maintain its technological edge.

Grisoft plays an active role in the security software industry. In December 2005 the company was accepted to the Anti-Spyware Coalition (ASC) – an organization of software companies, academics and consumer groups working together to combat spyware and other malware threats.

### Corporate Responsibility

Grisoft is highly active in promoting computer security to schools, colleges and many other organizations. Grisoft takes proactive action towards expanding accessibility to security with projects such as AVG advanced support for screen reader programs for the visually impaired and AVG Free editions. In addition, Grisoft sponsors many groups and their activities including sporting teams and events, theaters and children's dramatic societies, and charities.

### Worldwide Support

Grisoft has excellent technical support available 24/7 via e-mail from its dedicated service center, using only fully qualified and experienced professionals. Sales and customer support is provided from its head office using skilled customer service staff and is also available through a range of resellers and partners worldwide.



## PROTECTION LEVELS



Antivirus

### Antivirus

Maximum antivirus protection using a combination of advanced detection methods, including heuristic analysis, generic detection and scanning. Additionally, AVG supports detection of Potentially Unwanted Programs. AVG detects viruses on your hard drive or removable media before they can be activated.



Antispyware

### Antispyware

The anti-spyware component's advanced features protect against spyware, adware, dialers, key loggers and worms. Superior detection methods and state-of-the-art technology protect your data and privacy against the latest generation of threats spreading over the Internet.



Firewall

### Firewall

The AVG Firewall protects you against unauthorized access to your computer from internal and external networks. By hiding your computer from hackers, the firewall helps to maintain your privacy and protects personally identifiable information from being sent from your computer without your permission.



Antispam

### Antispam

AVG's antispam engine provides fast and accurate spam filtering with a low false positive rate. With heuristic filtering, to catch new spam outbreaks and updates released every 5 minutes, AVG offers technology that learns rapidly as spam changes.

## SECURITY FEATURES

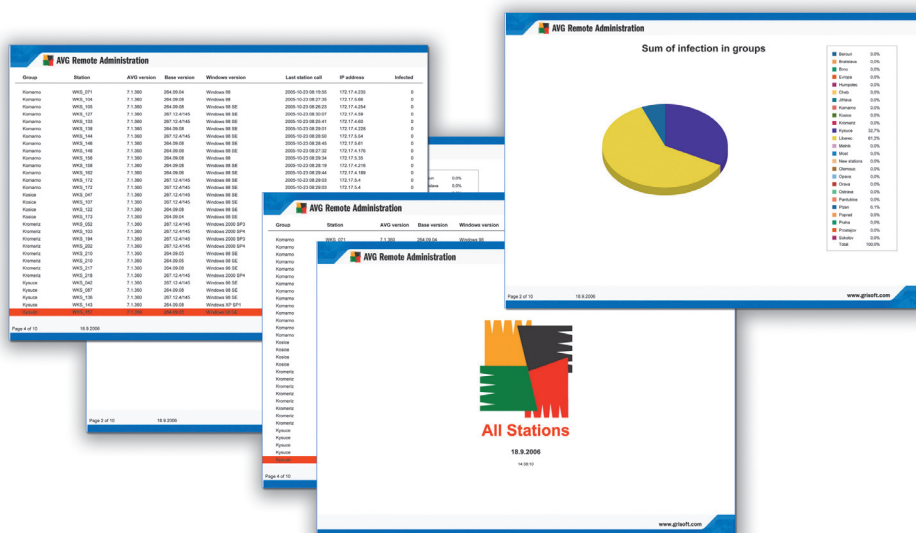
- **NTFS data stream scanning** – Detects malware and viruses hidden from normal scanning.
- **Personal email scanner** – Protects your personal e-mail client from viruses and other threats that are commonly distributed via e-mail.
- **Potentially unwanted program exceptions** – Allows the user to define programs on the computer that should be exempt from scanning, such as adware applications that the user wishes to keep.
- **File and folder exceptions** – Users can define locations and file types to be exempt from scanning.
- **Automatic threat handling** – Most detected threats can be dealt with automatically, and AVG Remote Administration has the capability for the administrator to access and heal/delete detected threats remotely.

## OTHER FEATURES

- **Scheduling** – AVG automatically creates default recommended scheduling of scans and updates to ensure optimal security and performance. Users can create additional scheduled events to suit their needs.
- **Free updates** – All program and threat-definition updates are provided free for the license duration. Up-to-the-minute updates are available "around the clock" as AVG virus experts react rapidly to new and emerging threats. High speed delivery via worldwide networks guarantees maximum protection levels for users.
- **Firewall automatic profile switching** – For users who use more than one network connection, and especially for notebook users, AVG has the capability to switch firewall security levels (via profiles) to suit the user's environment. Switching takes place automatically as a network connection change is detected.
- **Unrivalled technical support** – AVG's world-class product support is provided at no extra cost to all registered AVG customers, and includes 24/7 technical support via email, website FAQ and online documentation.

## ENHANCED REMOTE ADMINISTRATION

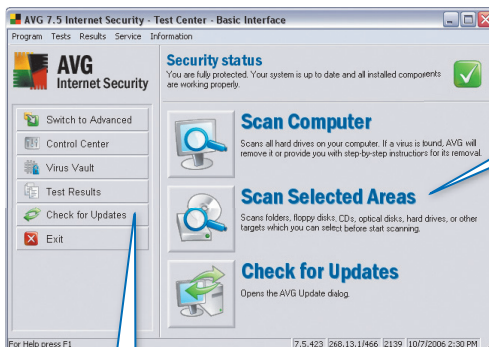
- **Graphical reports** – Quickly and easily generate graphical reports to make statistical and situational analysis simpler for the administrator.
- **Quick filtering of reports** – Display stations by specific settings/configurations to quickly identify a specific set of workstations.
- **Full configuration options** – Via AVG Remote Administration you can configure all options available for antivirus, antispyware, antispam and the desktop firewall.
- **Remote installation, updating, and configuration** – Network-wide access to all settings and functions gives administrators more control, flexibility and reduced workload.
- **Intelligent alert management** – Alerts can be created for required events and for virus outbreaks. Alerts can also be sent by e-mail, and AVG Remote Administration can deliver alerts intelligently, to cope with large viral outbreaks.
- **License management** – Easily manage your AVG licenses to ensure that your software is legal and that your licenses are renewed in good time.
- **Secure communication with client stations** – Network communication between the AVG DataCenter and workstations can be completely encrypted.
- **Version availability detection** – Automatically detects if a newer version of AVG Remote Administration is available, so that you can take advantage of improved features as soon as they are available.
- **Centrally controlled updates** – Updates can be provided directly to client stations (suitable for smaller networks and remote computing), or centrally downloaded and distributed via your internal network. AVG has the flexibility to allow a mix of update methods to suit your exact requirements.
- **Inaccurate state definition for stations** – Network administrator can define the inaccurate state of a workstation by selecting from a list of conditions.
- **Individual/shared settings for stations/users** – AVG Remote Administration offers almost limitless configuration options, with the ability to create configuration groups for users or workstations, and to select which settings will be shared by the group and which setting will be configurable on an individual user/workstation basis.
- **Automatic threat handling** – Most detected threats can be dealt with automatically, and AVG Remote Administration has the capability for the administrator to access and heal/delete detected threats remotely.



Reports can be generated for a range of services, including test results, station configuration, scanning statistics etc.

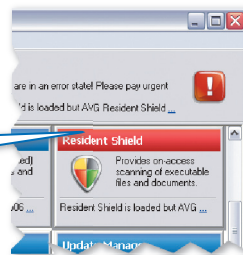
## IMPROVED AVG INTERFACE

AVG 7.5 offers an easy to use interface that straightforward and puts the most often used controls immediately at hand.

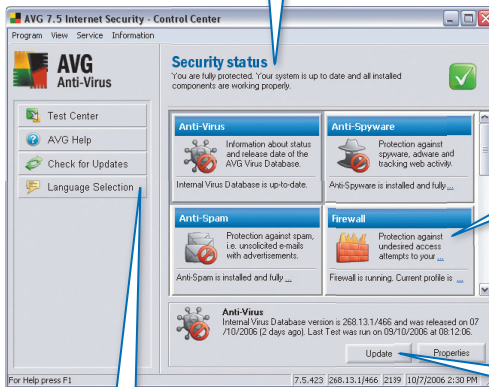


**Main Shortcuts**  
Simple and quick access to scanning and updating

**Advanced Interface**  
Instant access to the advanced test center interface with more scanning options and report details



**Security Status**  
Immediate and clear warning if any component is not 100% functioning



**Component Panel**  
Quick access to configuration options for all installed components

**Options Panel**  
Click on any component to display its control buttons in this panel

**Quick Menu**  
Easy access to often used options and services



## CERTIFICATION AND AWARDS

AVG has won numerous awards and certifications – demonstrating its quality, performance, and value for money.



100% Detection Rate certified by independent ICSA Labs



VB100% award in Virus Bulletin tests



West Coast Labs Anti-Virus Level 1, level 2 and Trojan Checkmark Certifications



TÜV Monitored Virus Protection certification



Grisoft ranked #1 alternative vendor in the security software category, VARBusiness magazine



AVG Anti-Virus and Anti-Spyware components received "Works with Vista" award\*



Best antivirus program, SC Magazine Best of 2005



AVG Anti-Virus was awarded "Recommended" in SC Magazine's AV management Group Test



AVG Free for Linux achieves "Recommended" Award

\* Windows Vista and the Windows logo are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries.

## ACCESSIBILITY



Larry Bridwell, VP Communication

Accessibility is also enhanced by the wide range of platforms on which AVG products can operate. In addition to supporting the popular Windows, Linux, and FreeBSD platforms, Grisoft strives to stay ahead of the very latest developments in operating systems – for example: the AVG Anti-Virus Free Edition is the first free antivirus product to support the Windows Vista platform.

Grisoft provides a free version of AVG Anti-Virus that, although it has a very limited set of options, provides the same 100% virus detection that is available in commercial versions of AVG. **AVG Anti-Virus Free Edition** removes any financial barriers to home users worldwide requiring adequate antivirus protection.

AVG has advanced support for screen reader programs. Another contribution from Grisoft towards removing all barriers to antivirus protection.

### Multilanguage support in one package

All commercial versions of AVG are multilingual – the interface language can be switched at the click of a button. Languages supported include: Brazilian Portuguese, Czech, Danish, Dutch, English, French, German, Hungarian, Italian, Japanese, Polish, Portuguese, Serbian, Slovak, Spanish

## AVG FOR LINUX AND FREE BSD

The AVG product line includes products specifically designed for the popular Linux and FreeBSD platforms. The AVG for Linux range is truly distribution independent, being compatible with all major distributions, and sets the standard for Linux security products.

- **AVG Anti-Virus Professional Edition for Linux/FreeBSD** – Award winning antivirus protection for stand-alone computers and workstations.
- **AVG File Server Edition for Linux/FreeBSD** – Powerful antivirus protection for even the most demanding network environments.
- **AVG Email Server Edition for Linux/FreeBSD** – Comprehensive and reliable antivirus and antispam protection for Linux and FreeBSD email servers. A fully scalable solution for all level of server traffic.

Like all AVG products, the Linux range offer excellent protection against viruses, trojans, worms and many potentially unwanted programs. The Linux range is especially light on system resources, making it a highly scalable and effective security solution. AVG for Linux takes advantage of standard Linux tools for scheduling and logging, whilst the command line modules permit full configuration of all scanning and updating tasks. The multi-language capabilities extend to 12 languages from the command line, making our Linux products even more accessible to the growing number of Linux users worldwide.

## LICENSING MODEL

AVG licenses offer peace-of-mind for the entire license duration, as all threat updates, program updates, and technical support is provided at absolutely no additional charge!

All AVG products are available with a standard 2-year license that offers users double the value of competitor's 1-year licenses. For user convenience, one year licenses are also available with the new release of AVG 7.5.

AVG product	Licensing	Packages available
AVG Internet Security AVG Anti-Malware AVG Anti-Spyware AVG Anti-Virus plus Firewall AVG Anti-Virus Professional Edition AVG Anti-Virus Professional Edition for Linux/FreeBSD	1 license per computer	License packs of 1, 2, 3, 5 computers.
AVG Network Editions	1 license per protected computer Include: All computers that require AVG protection. All other computers connected to any AVG protected file server.	License packs of 2–100 computers (larger purchases can be made offline).
AVG Anti-Malware SBS Edition AVG Internet Security SBS Edition	1 license per protected computer Include: All computers that require AVG protection. All other computers connected to any AVG protected file server or e-mail server.	License packs of (5+1)–(100+1) computers (larger purchases can be made offline).
AVG File Server Edition AVG File Server for Linux/FreeBSD Edition	1 license per protected computer Include: All computers connected to any AVG protected file server.	License packs of 5–100 computers (larger purchases can be made offline).
AVG Email Server Edition	1 license per mailbox or e-mail account.	License packs of 5–100 mailboxes (larger purchases including per-server licensing are available offline).
AVG Email Server for Linux/FreeBSD	1 license per mailbox or e-mail account.Or licensing per e-mail server	License packs of 10–75 mailboxes and 1–5 mail servers(larger purchases are available offline).



## QUICK CHECK GUIDE

Feature/AVG product	AVG Anti-Virus Professional Edition	AVG Anti-Virus plus Firewall	AVG Anti-Spyware	AVG Anti-Malware	AVG Internet Security	AVG Anti-Virus Network Edition	AVG Anti-Malware Network Edition	AVG Internet Security Network Edition	AVG Anti-Malware SBS Edition	AVG Internet Security SBS Edition	AVG File Server Edition	AVG Email Server Edition	AVG Anti-Virus Professional Edition for Linux/FreeBSD	AVG File Server Edition for Linux/FreeBSD	AVG Email Server Edition for Linux/FreeBSD	AVG Anti-Virus Free Edition
<b>Protection</b>	Home / Small Office					Small Office / Enterprise							Linux / FreeBSD			Home
antivirus	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●
antispyware/antimalware			●	●	●		●	●	●	●	●	●				
desktop antispam					●			●		●					●	
desktop firewall		●			●	●	●	●	●	●						
<b>Security Features</b>	Home / Small Office					Small Office / Enterprise							Linux / FreeBSD			Home
personal e-mail scanner	●	●	●	●	●	●	●	●	●	●	●	●				●
password protection of settings	●	●	●	●	●	●	●	●	●	●	●	●				
automatic healing	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
NTFS datastream scanning	●	●	●	●	●	●	●	●	●	●	●	●				●
file and folder exceptions	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
unwanted program exceptions	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
on-access scanning	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
on-close scanning	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
<b>Other Features</b>	Home / Small Office					Small Office / Enterprise							Linux / FreeBSD			Home
24/7 technical support	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
daily scheduling	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
advanced scheduling	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
free program and threat updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
high speed priority updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
firewall automatic profile switching		●			●	●	●	●	●	●						
<b>Accessibility</b>	Home / Small Office					Small Office / Enterprise							Linux / FreeBSD			Home
languages available	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	1
languages available (Remote Admin)						3	3	3	3	3	3	3				
screen reader compatible	●	●	●	●	●	●	●	●	●	●	●	●				●
advanced/basic interfaces	●	●	●	●	●	●	●	●	●	●	●	●				●
<b>Remote Administration</b>	Home / Small Office					Small Office / Enterprise							Linux / FreeBSD			Home
remote installation & repair						●	●	●	●	●	●	●				
license management						●	●	●	●	●	●	●				
centralized user/station configuration						●	●	●	●	●	●	●				
graphical reporting						●	●	●	●	●	●	●				
remote anti-spam configuration								●		●						
remote anti-spyware configuration							●	●	●	●	●	●				
remote healing						●	●	●	●	●	●	●				
automatic threat handling						●	●	●	●	●	●	●				
intelligent alert management						●	●	●	●	●	●	●				
centralized update distribution						●	●	●	●	●	●	●	●	●	●	

## CONTACT

We hope that this Reviewers Guide will help you to find your way around the new AVG 7.5 Product range.

If you require any further information, please do not hesitate to contact

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